

Substitute for form 1449/PTO				<b>Complete If Known</b>	
				Application Number	10/665,308
				Filing Date	September 18, 2003
				First Named Inventor	Luke A. Braud
				Art Unit	2176
				Examiner Name	Laurie Anne Ries
Sheet	1	of	2	Attorney Docket Number	027385-000110US

<b>U.S. PATENT DOCUMENTS</b>					
Examiner Initials <sup>a</sup>	Cite No. <sup>b</sup>	Document Number Number Kind Code <sup>c/d</sup> Known	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
AA	US-6,832,496		11-03-1998	Anand et al.	
AB	US-5,842,193		11-24-1998	Reilly	
AC	US-6,025,641		02-15-2000	Pinkelstein et al.	
AD	US-6,359,376		03-19-2002	Kalyanpur et al.	
AE	US-6,438,545		08-20-2002	Beauregard et al.	
AF	US-6,641,637		11-04-2003	Williams	
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AK	US-6,871,214		03-22-2005	Parsons et al.	
AL	US-6,999,959		02-14-2006	Lawrence et al.	
AM	US-7,007,318		02-28-2006	Kirkwood et al.	
AN	US-2002/0198866		12-26-2002	Shamrakov	
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<b>FOREIGN PATENT DOCUMENTS</b>					
Examiner Initials <sup>a</sup>	Cite No. <sup>b</sup>	Foreign Patent Document Country Code <sup>c</sup> Number <sup>d</sup> Kind Code <sup>e</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
					T <sup>f</sup>

Examiner Signature	Date Considered
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<sup>a</sup>EXAMINER: Initial if references considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>b</sup> Applicant's unique citation designation number (optional). <sup>c</sup> See Kind Codes of U.S. Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 801.04. <sup>d</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>e</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>f</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>g</sup> Applicant is to place a check mark here if English language Translation is attached.

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NON-PATENT LITERATURE DOCUMENTS				
Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>	
	AO	"Netledger 1 Day Test Drive Login" NetLedger, retrieved from internet from: <testdrive.netledger.com> archived April 22, 2001.	<input type="checkbox"/>	
	AP	Dragan, Richard V., "CRM Goes Mainstream," PC Magazine, New York, Vol. 20, Iss. 11, p. 28 (June 12, 2001).	<input type="checkbox"/>	
	AQ	"NetLedger Launches NetSuite, the First Online Suite That Combines ERP and CRM Functionality Aimed at Companies With Fewer Than 500 Employees," Internet retailer, Retrieved from internet < <a href="http://www.internetretailer.com/internet/marketing-conference/566678728-netledger-launches-netsuite.htm">http://www.internetretailer.com/internet/marketing-conference/566678728-netledger-launches-netsuite.htm</a> > (October 16, 2002).	<input type="checkbox"/>	
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